



Meeting Minutes
April 23, 2018
10:30 am – 12:00 pm
Shipley State Service Center
Seaford, DE 19973

Mission: *This Committee coordinates efforts to provide a forum to connect key service providers, to better assist individuals and families, in accessing services in Sussex County. The goal is to improve overall physical and economic health.*

Welcome & Introductions: Patricia Clear called the meeting to order and welcomed the committee members. Motion to approve the minutes by Debbie Pringle, seconded by Holly Johnson. Minutes were approved as presented. Cheryl reminded the committee members to please read the minutes prior to coming to the meeting. Starting in August, we will no longer make copies of the minutes for each committee member, working to go paperless. Past agenda and minutes will be posted on the SCHC Website, healthysussex.org/com. Committee member introduced themselves.

Attendees: Debbie Pringle, Holly Johnson, Alethea Scott, Anthony Williams, Ramona Pickett, Ida Pennewell, Francois LaFate, Ella Collins, Louis Irvin, Christine Santy, Cheryl Doucette, Lisa Coldiron, Nancy Burris.

Action Items:

- Francois LaFate will send SCHC his power point presentation to send out to all committee members. **DONE**
- Francois will send SCHC a flyer on the June 11th networking event at Georgetown Cheer Center. **DONE**
- SCHC will send out the April Quarterly newsletters to all committees. **DONE**
- Ella Collins will send a flyer to SCHC on the next quarterly meeting, June 14th. **On Going**
- Ella Collins will share Renee's contact information. **DONE**
- Cheryl will introduce via email Kateri.Fountain@state.de.us, Kim, TeenSharp
- Add Ida Pennewell, to monthly schedule to provide 5-minute update on Homeless Coalition. **DONE**

Guest Speaker: Francois LaFate, 2-1-1 Update, Assistant Director, Financial background

Phone: 302-482-4448; flafate@uwde.org

Francois asked how many people are familiar with Delaware 2-1-1? Showed the committee the new website. Most of the committee is aware of Delaware 2-1-1. Stats show that 110,000 residents that are living in poverty in Delaware. Delaware 2-1-1 can help with all areas of life including housing, legal, utility assistance, food, taxes, elder care, health, addiction.

- Easy to access, call 2-1-1.
- Free and confidential
- Part of a national 2-1-1 network. Over 13.4 million calls nationwide.
- M-F, 8 am to 9 pm, can connect via phone, text, website, chat
- Referrals to knowledgeable specialists
- Sussex County, had 14 % of the total calls received.
- Top Three categories: Housing/Shelter, utility assistance, health care (for all DE three counties)
- Over 500 organizations and agency providers already part of the 2-1-1 provider network; 2,300 programs and services, working to track data on needs met and unmet needs.
- Mobile App friendly

Automatic resource verification & updates, new program portal.

Three levels of service:

- Level 1, basic information
- Level 2, follow up and care coordination
- Level 3, personalized care to address community need or population health concern.
- Warm transfer to other agencies.
- The majority of the 2-1-1 staff is tenured and can assist callers.

Delaware 2-1-1 website, menu bar now has detailed information the data dashboard, provides community resources by county & zip code. Delaware 2-1-1 is still under Phase I, Phase II has not yet been implemented.

Other states customize their own information, can't access other state resources. Delaware 2-1-1 is looking to be more aggressive and proactive to help the public. Housing/Shelter is the biggest piece state wide. Timely needs to be addressed. If 2-1-1 knows individual

is out of funding, they will work reach out to other agencies to help the individual. This system is only as good as the partner information. Partners need to make sure that their contact information is correct. SCHC will help educate partners to update 2-1-1. Using an out-of-state vendor for after hour assistance. Issues have come up, Francois is working with the after-hour vendor to provide a better understanding of the three counties in Delaware. Someone in Sussex county can't be referred to a provider in New Castle county, 2 hours away.

If you have any issues, call Donna or Francois, they will do their best to get back to you in 24-48 hours to address the issue.

Q: How familiar are libraries (and other public areas) with Delaware 2-1-1? Libraries don't know about Delaware 2-1-1. Awareness campaign have been done previously. There is still a lack of awareness in Delaware about 2-1-1. Only 25% of most places Francois speaks to know about Delaware 2-1-1. Working on a massive awareness campaign. 2-1-1 needs to be creative to get the word out. State of DE website updates daily. Delaware has an annual librarian conference, maybe give them push cards to all conference attendees. Volunteers may not know about Delaware 2-1-1, volunteers are the best resource to reach the community. SCHC adds the push card to our baby bags.

Donna, Francois, Cheryl, working together on the June 11th information exchange event at the Georgetown Cheer Center. Once a flyer is available, SCHC will send out. Resource sharing networking event.

Partners interested in participating should create a one-page flyer ... What it is you do, (core services), what you are looking for, business cards, contact information. Short networking time frame. Connect partners with each other. Speed Networking.

Old Business:

Reviewed Action Items.

Update from Ella Collins: Laurel, Shipley & Bridgeville State Service Centers had a combined stakeholders meeting in March. Employment Update provided to the group. Dupree and Jere, CPSU presented an update as well – if employer hires 5 people with similar hours, CPSU can provide transportation. Next quarterly is meeting June 14th. Ella to provide a flyer. If you work with or want to work with the state service centers you need to be at these meetings. Ella to share Renee's contact information with SCHC, programs around the department of labor, lots of pots of money that are available. Cheryl encouraged all partners to invite to Renee speak at a staff meeting. She is a wealth of information and resources.

Partner Updates:

Do more 24, June 7th, all nonprofit partners should sign up, opportunity to raise funds for your organization.

Christine, Easter Seals: handed out Savvy Care Givers Flyers

Ida will provide a 5 minutes update to the committee on the Homeless Coalition Meetings. She is working on a eblast update.

Ramona, had a meeting with DPS, she is now able to go into more areas to provide free HIV Testing.

First State Community Action, finished taxes.

Lisa Coldiron:

- Attended the Legislative Breakfast this morning. Affordable housing is on the radar and they are working on it
- DE had to pay a huge fine on fair housing act, 6 years ago.
- Drug free communities, huge shout out to Debbie Pringle. Debbie provided someone in Recovery to speak with WBOC.
- Fall kick off of The Project Purple, Chris Herren, former NBA superstar speaks to high schools, middle school students. September 12th, 9:00 am, Seaford High School, night before at a church, details to be provided. Georgetown police chief, will join us in the Drug Free Community. Drug Free Communities meet every second Thursday, May 10th, Nanticoke Community Hospital. Debbie, Lisa to work together, legislatures and faith based. Link and leverage.
- Debbie Pringle, connecting with faith-based communities for Western Sussex. She is working to bring faith based and local law enforcement together. End goal is the same.

Aleatha Scott, shared 2018 event calendar.

SCHC offers partners an opportunity to meet in Sussex county. Teen Sharp, Delaware Can, Wraparound Delaware, are expanding their client base to Sussex County. Agency movement coming to Sussex County, we have the need for the partners to bring satellite offices to Sussex County. Sussex matters.

Discussion around the 2020 Census, meeting with leadership with that group. Last census, lots of people did not participate, DE didn't get approximately 100 million in federal funds because of the lack of census participation. Census participation drives federal funding. Will the 2020 census have citizenship questions on it? Issue may be decided by the US supreme court. Previously census workers did lots of door to door, looking to use social media to reach the population and get more real data, so Delaware does not lose out on federal funding.

Next Meeting will be May 21, 2018, Shipley State Service Center in Seaford, 10:30 am to noon.